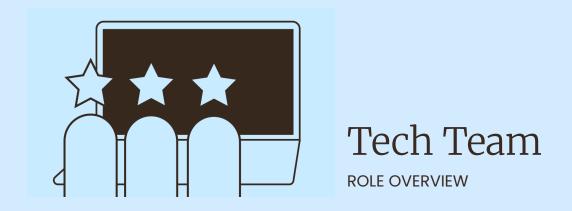


# The Opportunity Project Tech Team Role Overview



Tech teams are the companies, universities, non-profits, and students who build digital products in the sprints. They design, develop, and launch the products they build, and typically own and maintain the products after the sprints.

Learn more about The Opportunity Project sprint process and participant roles at: <a href="mailto:opportunity.census.gov/sprint-process">opportunity.census.gov/sprint-process</a>

# How TOP Works

# 01 – Identify Challenges

Federal agencies identify high-priority challenges facing the public.

## 02 – Team Up

Tech teams from industry and universities sign on to create data-driven, digital products in collaboration with end users, data, and policy experts.

#### 03 – Build

During virtual product development sprints, agencies and stakeholders collaborate with tech teams and other sprint participants to create new digital products such as mapping tools, apps, websites, games, Al algorithms, network visualizations, and more. Sprints typically include user research, data exploration, and product development.

### 04 – Launch

Products are showcased at a public-facing showcase event.

## 05 - Reach End Users

After the sprint, participants work to ensure products reach end users and move the needle on national challenges. Certain years, teams have the option to apply for a financial prize to continue their work.

# Your Role

#### Tech Team

Tech teams are the companies, universities, non-profits, and students who build digital products in the sprints. They design, develop, and launch the products they build, and typically own and maintain the products after the sprints. Teams may also explore developing non-digital products, such as toolkits, policy interventions, social interventions, communication/outreach campaigns and more!

### A tech team's role includes:

- Design and build a digital product or non-digital solution that uses federal open data
- Collaborate with other sprint participants including government data experts to explore and use available data sets, user advocates to understand user needs, and product advisors to develop a post-sprint product/solution strategy
- Conduct user research to ensure products/solutions are solving for real user needs
- Join virtual "milestone" calls during the sprint to share progress, ask questions and provide feedback to other teams
- Attend showcase event to present final products
- Own and maintain the product/solution after the sprint, or develop a strategy for handoff
- Optional: apply for a financial prize at the end of the sprint

# Why Participate?

**01 Advance Your Mission** — Work on a problem statement that aligns with your mission or CSR interests. Leverage sprint timeline and project management to advance internal lab or development projects.

**O2 Develop Business Channels** – Develop sample use cases and prototypes that demonstrate internal tech capabilities.

Leverage sprint timeline and project management to advance internal lab or development projects.

**03 Gain Access to Cross-Sector Experts** – Access to federal data and policy experts for real time Q&A. Access to end users for testing and feedback.

**04** Build Relationships and Partnerships — Build relationships in government, and develop partnerships with user groups and other companies.

**05 Media Spotlight and Public Relations** – Gain visibility and press from Summit and beyond.

**06 Provide Creative Opportunity** — Designers, developers, and engineers from your organization have the opportunity to drive the design and build of the product.

# **FAQs**

## How do I determine what problem to focus on?

You can choose to focus on one to two of the sprint topics.

#### What is the time commitment?

The amount of time you dedicate to this process is up to you! Participation in the sprint is part time and can be done completely remotely. We ask that you generally keep up with the pace of our weekly milestones, but otherwise you can determine how your team works.

# Who should be involved with my company/organization?

The team is up to you, but we find that teams usually include 3-5 main participants who are engineers, data scientists, designers, and often a project manager or product owner. We encourage teams to continue to develop and refine their products after the sprint, but each team should have capacity to complete a functioning MVP by the end of the sprint.

# What am I committing to do if I join the sprint?

Your main commitment in the sprint is to build a digital product or non-digital solution that uses federal open data (in addition to any state, local, and private data you have access to), and to join virtual sprint milestones during the sprint including a user research session, data Q&A, concept pitch, beta demo, product sustainability discussion, and MVP demo.

## What do I build?

That's up to you! The only requirements are to build a solution that addresses one or more sprint topics and uses federal open data. Solutions can be new, or built within existing tech or platforms, e.g. a new feature or use case, or incorporating new data sets.

# What happens after the sprint?

- Teams maintain products/solutions: Post-sprint strategy varies for each team, and can include open sourcing, incorporating into existing business channels, or handing off the product. We encourage you to make your product as widely accessible to the public as possible
- Share the product/solution: A public showcase event helps us to share completed projects from the sprints. Your sprint product can also be featured on opportunity.census.gov and The Opportunity Project blog.
- Track impact: We ask teams to share periodic updates on reach, effectiveness, and utilization so that we can communicate about your impact on end users.
- Optional prize application and post-sprint communities: Certain years, teams can apply for funding to support product sustainability.

# Other Roles



## Sprint Leaders

Sprint leaders are a group of colleagues within a federal agency or non-profit organization that frame the problem statement, manage the TOP sprint, and work on day-to-day operations such as leading milestone sessions and coordinating with tech teams.



### **Product Advisors**

Product advisors are technology product experts (i.e. designers, consultants, product managers) from outside of government who consult tech teams on how to develop viable solutions (digital or analog) that can be maintained and implemented after the sprint.



#### User Advocates

User advocates are community leaders, advocates, and people with direct lived experience in the target challenges (e.g. state and local government, non-profits, service providers, or individual experts). Their role is to guide tech teams in designing solutions that are realistic and useful for the target end users.